

Averages of positive and negative scores across all questions

Average scores across all questions				
Rank	Practice Name (practice code)	Positive Feedback (%)	Negative Feedback (%)	Overall (Pos. % - Neg. %)
1	Kingswells Medical Practice - Aberdeen (31009)	86.82	3.96	82.86
2	Camphill Medical Practice - Aberdeen (31333)	82.52	7.27	75.25
3	Cults Medical Group - Aberdeen (31230)	78.54	9.70	68.83
4	Links Medical Practice - Aberdeen (30627)	76.68	9.82	66.85
5	Danestone Medical Practice - Aberdeen (31259)	73.96	11.12	62.84
6	Elmbank Group Practice - Aberdeen (30203)	72.56	10.26	62.30
7	Albyn Medical Practice - Aberdeen (30909)	73.13	11.12	62.02
8	Westburn Medical Group - Aberdeen (30261)	73.97	12.36	61.60
9	Kincorth Medical Practice - Kincorth (30401)	69.58	13.02	56.56
10	Rubislaw Place Medical Group - Aberdeen (30951)	70.98	14.71	56.27
11	Holburn Medical Group - Aberdeen (30059)	70.37	14.73	55.65
12	Scotstown Medical Group - Aberdeen (31206)	69.89	15.29	54.60
13	Carden Medical Centre - Aberdeen (30985)	68.09	14.21	53.88
14	Woodside Medical Group - Aberdeen (31141)	66.62	15.20	51.42
15	Torry Medical Practice - Aberdeen (30294)	66.56	16.03	50.53
16	Garthdee Medical Group - Aberdeen (30030)	66.29	18.68	47.61
17	Peterculter Medical Practice - Peterculter (31244)	64.20	16.78	47.42
18	Calsayseat Medical Group - Aberdeen (30701)	64.38	17.14	47.24
19	Hamilton Medical Group - Aberdeen (30218)	64.76	18.60	46.16
20	Great Western Medical Practice - Aberdeen (30307)	62.75	19.17	43.58
21	Gilbert Road Medical Group - Aberdeen (31211)	60.23	18.36	41.88
22	Bucksburn Medical Practice - Bucksburn (30256)	62.76	21.01	41.75
23	Oldmachar Medical Practice - Aberdeen (30504)	58.55	21.78	36.77
24	New Dyce Medical Practice - Aberdeen (30280)	57.17	20.97	36.20
25	Whinhill Medical Practice - Aberdeen (30082)	58.41	23.15	35.26
26	Newburn Health Centre - Aberdeen (30078)	50.43	27.96	22.47

Notes

i. All data used in this release are taken from the Scottish Government Health & Care Experience (HACE) Survey 2021/22, available here:

<https://www.gov.scot/binaries/content/documents/govscot/publications/statistics/2022/05/health-care-experience-survey-2021-22-national-results/documents/combined-pnn-info-questions/combined-pnn-info-questions/govscot%3Adocument/combined-pnn-info-questions.xlsx>

ii. This release contains responses to all questions for which data was available.

iii. Average values and overall values (positive – negative) are calculated directly from these figures.

Newburn compared to local and national averages

#	Question	Newburn compared to		
		Aberdeen Central	Aberdeen City	Scotland
3	How easy is it for you to contact your GP practice in the way that you want?	-21.44	-23.08	-18.74
4	If you ask to make an appointment with a doctor 3 or more working days in advance, does your GP practice allow you to?	-25.44	-21.48	-19.42
5	The last time you needed to see or speak to a doctor or nurse from your GP practice quite urgently, how long did you wait?	-3.1	9.12	6.06
9a	Overall, how would you rate the quality of information provided by the receptionist at your GP practice?	-18.15	-18.38	-20.29
9b	Overall, how would you rate the arrangements for getting to speak to a Doctor at your GP practice?	-22.93	-19.54	-20.71
9c	Overall, how would you rate the arrangements for getting to speak to a Nurse at your GP practice?	-22.61	-18.97	-21.25
9d	Overall, how would you rate the arrangements for getting to speak to a Pharmacist / Chemist at your GP practice?	-39.69	-38.50	-40.93
10	Overall, how would you rate the care provided by your GP practice?	-32.13	-32.48	-33.25
13a	Experience of your GP Practice: I was given the opportunity to involve the people that matter to me	-16.75	-19.36	-20.86
13b	Experience of your GP Practice: I was listened to	-30.95	-36.40	-39.53
13c	Experience of your GP Practice: I was given enough time	-24.38	-29.47	-33.36
13d	Experience of your GP Practice: I was treated with compassion and understanding	-27.51	-34.50	-38.13
13e	Experience of your GP Practice: I knew the healthcare professional well	-29.54	-29.75	-45.83
13f	Experience of your GP Practice: I had a chance to ask about the benefits and risks of the treatment	-28.35	-32.54	-37.78
13g	Experience of your GP Practice: I was able to ask questions if I wanted to	-30.21	-34.11	-38.18
13h	Experience of your GP Practice: I understood the information I was given	-22.97	-26.30	-27.61
13i	Experience of your GP Practice: The health professional checked I understood what I had been told	-40.72	-44.38	-47.77
13j	Experience of your GP Practice: Staff helped me to feel in control of my treatment/care	-39.44	-44.67	-49.36
13k	Experience of your GP Practice: I was involved in decisions about my care and treatment	-41.36	-42.70	-48.22
13l	Experience of your GP Practice: I felt able to make an informed choice about my treatment and care	-41.7	-43.40	-47.36
Average		-27.97	-29.04	-32.13

Newburn ranking per question (out of 26 Aberdeen practices)

#	Question	Rank
3	How easy is it for you to contact your GP practice in the way that you want?	24
4	If you ask to make an appointment with a doctor 3 or more working days in advance, does your GP practice allow you to?	23
5	The last time you needed to see or speak to a doctor or nurse from your GP practice quite urgently, how long did you wait?	10
9a	Overall, how would you rate the quality of information provided by the receptionist at your GP practice?	22
9b	Overall, how would you rate the arrangements for getting to speak to a Doctor at your GP practice?	22
9c	Overall, how would you rate the arrangements for getting to speak to a Nurse at your GP practice?	23
9d	Overall, how would you rate the arrangements for getting to speak to a Pharmacist / Chemist at your GP practice?	26
10	Overall, how would you rate the care provided by your GP practice?	25
13a	Experience of your GP Practice: I was given the opportunity to involve the people that matter to me	25
13b	Experience of your GP Practice: I was listened to	26
13c	Experience of your GP Practice: I was given enough time	26
13d	Experience of your GP Practice: I was treated with compassion and understanding	26
13e	Experience of your GP Practice: I knew the healthcare professional well	25
13f	Experience of your GP Practice: I had a chance to ask about the benefits and risks of the treatment	26
13g	Experience of your GP Practice: I was able to ask questions if I wanted to	26
13h	Experience of your GP Practice: I understood the information I was given	26
13i	Experience of your GP Practice: The health professional checked I understood what I had been told	26
13j	Experience of your GP Practice: Staff helped me to feel in control of my treatment/care	26
13k	Experience of your GP Practice: I was involved in decisions about my care and treatment	26
13l	Experience of your GP Practice: I felt able to make an informed choice about my treatment and care	26

Positive and negative scores for each question

Question 3: How easy is it for you to contact your GP practice in the way that you want?				
Rank	Practice Name (practice code)	Positive Feedback (%)	Negative Feedback (%)	Overall (Pos. % - Neg. %)
1	Kingswells Medical Practice – Aberdeen (31009)	100	0	100
2	Camphill Medical Practice – Aberdeen (31333)	95.78	4.22	91.56
3	Cults Medical Group – Aberdeen (31230)	92.53	7.47	85.06
4	Westburn Medical Group – Aberdeen (30261)	90.2	9.8	80.4
5	Danestone Medical Practice – Aberdeen (31259)	87.63	12.37	75.26
6	Albyn Medical Practice – Aberdeen (30909)	86.16	13.84	72.32
7	Hamilton Medical Group – Aberdeen (30218)	84.03	15.97	68.06
8	Rubislaw Place Medical Group – Aberdeen (30951)	83.57	16.43	67.14
9	Links Medical Practice – Aberdeen (30627)	81.25	18.75	62.5
10	Woodside Medical Group – Aberdeen (31141)	80.24	19.76	60.48
11	Carden Medical Centre – Aberdeen (30985)	78.35	21.65	56.7
12	Elmbank Group Practice – Aberdeen (30203)	77.81	22.19	55.62
13	Whinhill Medical Practice – Aberdeen (30082)	77.6	22.4	55.2
14	Holburn Medical Group – Aberdeen (30059)	75.66	24.34	51.32
15	Torry Medical Practice – Aberdeen (30294)	74.78	25.22	49.56
16	Bucksburn Medical Practice – Bucksburn (30256)	74.64	25.36	49.28
17	Gilbert Road Medical Group – Aberdeen (31211)	74.18	25.82	48.36
18	Great Western Medical Practice – Aberdeen (30307)	73.77	26.23	47.54
19	Garthdee Medical Group – Aberdeen (30030)	70.86	29.14	41.72
20	Kincorth Medical Practice – Kincorth (30401)	70.7	29.3	41.4
21	Peterculter Medical Practice – Peterculter (31244)	70.34	29.66	40.68
22	Calsayseat Medical Group – Aberdeen (30701)	68.25	31.75	36.5
23	New Dyce Medical Practice – Aberdeen (30280)	67.38	32.62	34.76
24	Newburn Health Centre – Aberdeen (30078)	65.64	34.36	31.28
25	Oldmachar Medical Practice – Aberdeen (30504)	65.56	34.44	31.12
26	Scotstown Medical Group – Aberdeen (31206)	64.13	35.87	28.26

Question 4: If you ask to make an appointment with a doctor 3 or more working days in advance, does your GP practice allow you to?				
Rank	Practice Name (practice code)	Positive Feedback (%)	Negative Feedback (%)	Overall (Pos. % - Neg. %)
1	Camphill Medical Practice - Aberdeen (31333)	84.99	15.01	69.98
2	Kingswells Medical Practice - Aberdeen (31009)	84.78	15.22	69.56
3	Westburn Medical Group - Aberdeen (30261)	76.35	23.65	52.7
4	Links Medical Practice - Aberdeen (30627)	65.93	34.07	31.86
5	Danestone Medical Practice - Aberdeen (31259)	62.49	37.51	24.98
6	Albyn Medical Practice - Aberdeen (30909)	58.83	41.17	17.66
7	Peterculter Medical Practice - Peterculter (31244)	58.66	41.34	17.32
8	Elmbank Group Practice - Aberdeen (30203)	57.5	42.5	15
9	Carden Medical Centre - Aberdeen (30985)	56.07	43.93	12.14
10	Rubislaw Place Medical Group - Aberdeen (30951)	54.63	45.37	9.26
11	Holburn Medical Group - Aberdeen (30059)	48.51	51.49	-2.98
12	Gilbert Road Medical Group - Aberdeen (31211)	48.43	51.57	-3.14
13	Cults Medical Group - Aberdeen (31230)	47.68	52.32	-4.64
14	Kincorth Medical Practice - Kincorth (30401)	47.61	52.39	-4.78
15	Hamilton Medical Group - Aberdeen (30218)	47.57	52.43	-4.86
16	Garthdee Medical Group - Aberdeen (30030)	46.92	53.08	-6.16
17	Woodside Medical Group - Aberdeen (31141)	46.42	53.58	-7.16
18	Scotstown Medical Group - Aberdeen (31206)	45.48	54.52	-9.04
19	Oldmachar Medical Practice - Aberdeen (30504)	43.21	56.79	-13.58
20	Bucksburn Medical Practice - Bucksburn (30256)	40.71	59.29	-18.58
21	Torry Medical Practice - Aberdeen (30294)	40.37	59.63	-19.26
22	Whinhill Medical Practice - Aberdeen (30082)	39.85	60.15	-20.3
23	Newburn Health Centre - Aberdeen (30078)	38.49	61.51	-23.02
24	Calsayseat Medical Group - Aberdeen (30701)	35.24	64.76	-29.52
25	New Dyce Medical Practice - Aberdeen (30280)	32.89	67.11	-34.22
26	Great Western Medical Practice - Aberdeen (30307)	19.89	80.11	-60.22

Question 5: The last time you needed to see or speak to a doctor or nurse from your GP practice quite urgently, how long did you wait?				
Rank	Practice Name (practice code)	Positive Feedback (%)	Negative Feedback (%)	Overall (Pos. % - Neg. %)
1	Kingswells Medical Practice - Aberdeen (31009)	97.01	2.99	94.02
2	Westburn Medical Group - Aberdeen (30261)	96.88	3.12	93.76
3	Danestone Medical Practice - Aberdeen (31259)	93.09	6.91	86.18
4	Scotstown Medical Group - Aberdeen (31206)	92.66	7.34	85.32
5	Calsayseat Medical Group - Aberdeen (30701)	91.88	8.12	83.76
6	Elmbank Group Practice - Aberdeen (30203)	90.95	9.05	81.9
7	Camphill Medical Practice - Aberdeen (31333)	90.39	9.61	80.78
8	Great Western Medical Practice - Aberdeen (30307)	89.14	10.86	78.28
9	Torry Medical Practice - Aberdeen (30294)	88.98	11.02	77.96
10	Newburn Health Centre - Aberdeen (30078)	87.98	12.02	75.96
11	Peterculter Medical Practice - Peterculter (31244)	87.62	12.38	75.24
12	Carden Medical Centre - Aberdeen (30985)	87.51	12.49	75.02
13	Links Medical Practice - Aberdeen (30627)	87.46	12.54	74.92
14	Bucksburn Medical Practice - Bucksburn (30256)	86.94	13.06	73.88
15	Woodside Medical Group - Aberdeen (31141)	84.39	15.61	68.78
16	Holburn Medical Group - Aberdeen (30059)	82.78	17.22	65.56
17	Cults Medical Group - Aberdeen (31230)	82.48	17.52	64.96
18	Albyn Medical Practice - Aberdeen (30909)	81.48	18.52	62.96
19	New Dyce Medical Practice - Aberdeen (30280)	80.16	19.84	60.32
20	Gilbert Road Medical Group - Aberdeen (31211)	79.26	20.74	58.52
21	Kincorth Medical Practice - Kincorth (30401)	78.49	21.51	56.98
22	Rubislaw Place Medical Group - Aberdeen (30951)	76.85	23.15	53.7
23	Hamilton Medical Group - Aberdeen (30218)	74.11	25.89	48.22
24	Garthdee Medical Group - Aberdeen (30030)	67.34	32.66	34.68
25	Whinhill Medical Practice - Aberdeen (30082)	66.9	33.1	33.8
26	Oldmachar Medical Practice - Aberdeen (30504)	65.7	34.3	31.4

Question 9a: Overall, how would you rate the quality of information provided by the receptionist at your GP practice?				
Rank	Practice Name (practice code)	Positive Feedback (%)	Negative Feedback (%)	Overall (Pos. % - Neg. %)
1	Camphill Medical Practice - Aberdeen (31333)	86.87	1.73	85.14
2	Kingswells Medical Practice - Aberdeen (31009)	87.26	4.66	82.6
3	Cults Medical Group - Aberdeen (31230)	80.88	6.29	74.59
4	Albyn Medical Practice - Aberdeen (30909)	74.77	3.86	70.91
5	Danestone Medical Practice - Aberdeen (31259)	75.71	7.29	68.42
6	Westburn Medical Group - Aberdeen (30261)	73.95	7.88	66.07
7	Rubislaw Place Medical Group - Aberdeen (30951)	73.92	9.09	64.83
8	Peterculter Medical Practice - Peterculter (31244)	71.73	8.34	63.39
9	Links Medical Practice - Aberdeen (30627)	76.56	13.56	63
10	Bucksburn Medical Practice - Buckburn (30256)	70.56	8.63	61.93
11	Elmbank Group Practice - Aberdeen (30203)	69.86	8.71	61.15
12	Kincorth Medical Practice - Kincorth (30401)	71.55	10.42	61.13
13	Carden Medical Centre - Aberdeen (30985)	66.95	9.02	57.93
14	Scotstown Medical Group - Aberdeen (31206)	67.98	10.27	57.71
15	Hamilton Medical Group - Aberdeen (30218)	63.98	7.54	56.44
16	Holburn Medical Group - Aberdeen (30059)	68.25	13.07	55.18
17	Woodside Medical Group - Aberdeen (31141)	68.34	14.03	54.31
18	Torry Medical Practice - Aberdeen (30294)	62.92	9.43	53.49
19	Great Western Medical Practice - Aberdeen (30307)	63.77	15.53	48.24
20	Garthdee Medical Group - Aberdeen (30030)	59.04	17.32	41.72
21	Calsayseat Medical Group - Aberdeen (30701)	58.36	17.06	41.3
22	Newburn Health Centre - Aberdeen (30078)	53.19	18.18	35.01
23	Oldmachar Medical Practice - Aberdeen (30504)	52.36	19.94	32.42
24	New Dyce Medical Practice - Aberdeen (30280)	51.28	19.48	31.8
25	Gilbert Road Medical Group - Aberdeen (31211)	48.16	19.94	28.22
26	Whinhill Medical Practice - Aberdeen (30082)	47.37	27.08	20.29

Question 9b: Overall, how would you rate the arrangements for getting to speak to a Doctor at your GP practice?				
Rank	Practice Name (practice code)	Positive Feedback (%)	Negative Feedback (%)	Overall (Pos. % - Neg. %)
1	Kingswells Medical Practice - Aberdeen (31009)	88.63	4.7	83.93
2	Camphill Medical Practice - Aberdeen (31333)	83.96	4.4	79.56
3	Westburn Medical Group - Aberdeen (30261)	74.14	9.97	64.17
5	Albyn Medical Practice - Aberdeen (30909)	71.4	10.49	60.91
4	Links Medical Practice - Aberdeen (30627)	73.64	13.69	59.95
10	Elmbank Group Practice - Aberdeen (30203)	65.17	6.08	59.09
8	Danestone Medical Practice - Aberdeen (31259)	68.14	11.62	56.52
7	Holburn Medical Group - Aberdeen (30059)	69.03	12.53	56.5
6	Cults Medical Group - Aberdeen (31230)	71.33	17.01	54.32
11	Rubislaw Place Medical Group - Aberdeen (30951)	64.18	13.94	50.24
9	Torry Medical Practice - Aberdeen (30294)	65.66	16.47	49.19
13	Kincorth Medical Practice - Kincorth (30401)	58.46	17.29	41.17
12	Calsayseat Medical Group - Aberdeen (30701)	60.14	19.15	40.99
14	Woodside Medical Group - Aberdeen (31141)	57.86	17.58	40.28
15	Bucksburn Medical Practice - Bucksburn (30256)	57.09	22.19	34.9
17	Great Western Medical Practice - Aberdeen (30307)	54.3	21.19	33.11
19	Carden Medical Centre - Aberdeen (30985)	53.41	20.34	33.07
18	Scotstown Medical Group - Aberdeen (31206)	53.83	21.86	31.97
16	Peterculter Medical Practice - Peterculter (31244)	54.75	23.94	30.81
20	Garthdee Medical Group - Aberdeen (30030)	51.61	23.14	28.47
21	Hamilton Medical Group - Aberdeen (30218)	49.91	26.56	23.35
22	Newburn Health Centre - Aberdeen (30078)	47.68	27	20.68
24	New Dyce Medical Practice - Aberdeen (30280)	44.75	25.26	19.49
23	Whinhill Medical Practice - Aberdeen (30082)	46.77	27.35	19.42
25	Gilbert Road Medical Group - Aberdeen (31211)	43.48	24.21	19.27
26	Oldmachar Medical Practice - Aberdeen (30504)	42.46	33.4	9.06

Question 9c: Overall, how would you rate the arrangements for getting to speak to a Nurse at your GP practice?				
Rank	Practice Name (practice code)	Positive Feedback (%)	Negative Feedback (%)	Overall (Pos. % - Neg. %)
1	Kingswells Medical Practice - Aberdeen (31009)	93.3	1.36	91.94
2	Camphill Medical Practice - Aberdeen (31333)	88.19	1.42	86.77
3	Cults Medical Group - Aberdeen (31230)	83.19	4.3	78.89
4	Carden Medical Centre - Aberdeen (30985)	81.3	3.54	77.76
5	Elmbank Group Practice - Aberdeen (30203)	81.11	5.36	75.75
6	Links Medical Practice - Aberdeen (30627)	80.06	9.88	70.18
7	Westburn Medical Group - Aberdeen (30261)	79.26	9.23	70.03
8	Danestone Medical Practice - Aberdeen (31259)	77	9.65	67.35
9	Kincorth Medical Practice - Kincorth (30401)	73.73	6.74	66.99
10	Bucksburn Medical Practice - Bucksburn (30256)	73.49	7.02	66.47
11	Rubislaw Place Medical Group - Aberdeen (30951)	72.62	8.04	64.58
12	Scotstown Medical Group - Aberdeen (31206)	72.14	10.36	61.78
13	Torry Medical Practice - Aberdeen (30294)	74.21	12.49	61.72
14	Albyn Medical Practice - Aberdeen (30909)	70.35	9.3	61.05
15	Woodside Medical Group - Aberdeen (31141)	73.25	13.12	60.13
16	Hamilton Medical Group - Aberdeen (30218)	68.53	10.68	57.85
17	Great Western Medical Practice - Aberdeen (30307)	67.62	11.92	55.7
18	Holburn Medical Group - Aberdeen (30059)	66.75	17.07	49.68
19	Calsayseat Medical Group - Aberdeen (30701)	61.76	13.47	48.29
20	Peterculter Medical Practice - Peterculter (31244)	60.92	13.82	47.1
21	Whinhill Medical Practice - Aberdeen (30082)	64.16	21.45	42.71
22	Garthdee Medical Group - Aberdeen (30030)	58.75	16.58	42.17
23	Newburn Health Centre - Aberdeen (30078)	53.27	14	39.27
24	Oldmachar Medical Practice - Aberdeen (30504)	59.71	20.7	39.01
25	Gilbert Road Medical Group - Aberdeen (31211)	48.98	12.39	36.59
26	New Dyce Medical Practice - Aberdeen (30280)	48.87	19.47	29.4

Question 9d: Overall, how would you rate the arrangements for getting to speak to a Pharmacist / Chemist at your GP practice?				
Rank	Practice Name (practice code)	Positive Feedback (%)	Negative Feedback (%)	Overall (Pos. % - Neg. %)
1	Cults Medical Group - Aberdeen (31230)	95.22	0	95.22
2	Kingswells Medical Practice - Aberdeen (31009)	95.45	1.28	94.17
3	Kincorth Medical Practice - Kincorth (30401)	88.56	2.46	86.1
4	Carden Medical Centre - Aberdeen (30985)	87.61	1.95	85.66
5	Westburn Medical Group - Aberdeen (30261)	88.93	4.42	84.51
6	Elmbank Group Practice - Aberdeen (30203)	89.04	5.48	83.56
7	Camphill Medical Practice - Aberdeen (31333)	87.72	8.19	79.53
8	Woodside Medical Group - Aberdeen (31141)	83.02	3.7	79.32
9	Links Medical Practice - Aberdeen (30627)	80.72	4.16	76.56
10	Torry Medical Practice - Aberdeen (30294)	82.09	6.09	76
11	Bucksburn Medical Practice - Bucksburn (30256)	80.29	5.31	74.98
12	Danestone Medical Practice - Aberdeen (31259)	80.01	7.25	72.76
13	Scotstown Medical Group - Aberdeen (31206)	79.15	7.09	72.06
14	Whinhill Medical Practice - Aberdeen (30082)	73.27	1.4	71.87
15	Calsayseat Medical Group - Aberdeen (30701)	73.32	7.25	66.07
16	Oldmachar Medical Practice - Aberdeen (30504)	70.87	6.1	64.77
17	Holburn Medical Group - Aberdeen (30059)	77.67	14.41	63.26
18	Peterculter Medical Practice - Peterculter (31244)	75.04	14.76	60.28
19	Hamilton Medical Group - Aberdeen (30218)	70.27	11.36	58.91
20	Rubislaw Place Medical Group - Aberdeen (30951)	76.67	18.96	57.71
21	Great Western Medical Practice - Aberdeen (30307)	70.51	12.87	57.64
22	Gilbert Road Medical Group - Aberdeen (31211)	66.02	14.81	51.21
23	Garthdee Medical Group - Aberdeen (30030)	65.33	16.25	49.08
24	Albyn Medical Practice - Aberdeen (30909)	66.01	17.6	48.41
25	New Dyce Medical Practice - Aberdeen (30280)	53.56	14.9	38.66
26	Newburn Health Centre - Aberdeen (30078)	50.45	19.99	30.46

Results of Scottish Government Health & Care Experience (HACE) Survey 2021/22

Question 10: Overall, how would you rate the care provided by your GP practice?				
Rank	Practice Name (practice code)	Positive Feedback (%)	Negative Feedback (%)	Overall (Pos. % - Neg. %)
1	Kingswells Medical Practice - Aberdeen (31009)	91.24	0	91.24
2	Camphill Medical Practice - Aberdeen (31333)	82.05	5.05	77
3	Links Medical Practice - Aberdeen (30627)	81.21	8.01	73.2
4	Cults Medical Group - Aberdeen (31230)	78.75	6.27	72.48
5	Albyn Medical Practice - Aberdeen (30909)	79.29	7.73	71.56
6	Danestone Medical Practice - Aberdeen (31259)	72.08	7.6	64.48
7	Westburn Medical Group - Aberdeen (30261)	74.9	10.51	64.39
8	Scotstown Medical Group - Aberdeen (31206)	70.31	7.67	62.64
9	Holburn Medical Group - Aberdeen (30059)	75.32	12.72	62.6
10	Elmbank Group Practice - Aberdeen (30203)	68.98	6.41	62.57
11	Kincorth Medical Practice - Kincorth (30401)	69.71	8.95	60.76
12	Rubislaw Place Medical Group - Aberdeen (30951)	67.26	8.83	58.43
13	Carden Medical Centre - Aberdeen (30985)	63.85	9.24	54.61
14	Calsayseat Medical Group - Aberdeen (30701)	62.72	8.96	53.76
15	Great Western Medical Practice - Aberdeen (30307)	65.89	16.89	49
16	Hamilton Medical Group - Aberdeen (30218)	65.85	18.69	47.16
17	Woodside Medical Group - Aberdeen (31141)	63.53	18.7	44.83
18	Garthdee Medical Group - Aberdeen (30030)	63.73	20.03	43.7
19	Peterculter Medical Practice - Peterculter (31244)	58.99	17.32	41.67
20	Torry Medical Practice - Aberdeen (30294)	59.99	18.35	41.64
21	Gilbert Road Medical Group - Aberdeen (31211)	57.92	16.3	41.62
22	Bucksburn Medical Practice - Bucksburn (30256)	56.85	21.77	35.08
23	New Dyce Medical Practice - Aberdeen (30280)	47.47	16.51	30.96
24	Oldmachar Medical Practice - Aberdeen (30504)	50.55	22.67	27.88
25	Newburn Health Centre - Aberdeen (30078)	45.6	26.32	19.28
26	Whinhill Medical Practice - Aberdeen (30082)	45.07	32.51	12.56

Question 13a: Experience of your GP Practice: I was given the opportunity to involve the people that matter to me				
Rank	Practice Name (practice code)	Positive Feedback (%)	Negative Feedback (%)	Overall (Pos. % - Neg. %)
1	Kingswells Medical Practice - Aberdeen (31009)	63.91	1.62	62.29
2	Albyn Medical Practice - Aberdeen (30909)	58.88	5.11	53.77
3	Cults Medical Group - Aberdeen (31230)	56.32	5.63	50.69
4	Links Medical Practice - Aberdeen (30627)	54.32	3.7	50.62
5	Camphill Medical Practice - Aberdeen (31333)	57	9.97	47.03
6	Elmbank Group Practice - Aberdeen (30203)	50.41	8.31	42.1
7	Rubislaw Place Medical Group - Aberdeen (30951)	44.51	9.46	35.05
8	Kincorth Medical Practice - Kincorth (30401)	42.39	8.14	34.25
9	Scotstown Medical Group - Aberdeen (31206)	41.28	9.24	32.04
10	Westburn Medical Group - Aberdeen (30261)	43.82	13.61	30.21
11	Garthdee Medical Group - Aberdeen (30030)	41.9	12.44	29.46
12	Woodside Medical Group - Aberdeen (31141)	43.14	14.63	28.51
13	Bucksburn Medical Practice - Bucksburn (30256)	41.07	16.54	24.53
14	New Dyce Medical Practice - Aberdeen (30280)	42.47	18.18	24.29
15	Danestone Medical Practice - Aberdeen (31259)	36.05	12.45	23.6
16	Peterculter Medical Practice - Peterculter (31244)	31.88	9.41	22.47
17	Hamilton Medical Group - Aberdeen (30218)	41.4	20.13	21.27
18	Torry Medical Practice - Aberdeen (30294)	36.53	16.19	20.34
19	Holburn Medical Group - Aberdeen (30059)	34.38	14.05	20.33
20	Calsayseat Medical Group - Aberdeen (30701)	38.1	18.04	20.06
21	Oldmachar Medical Practice - Aberdeen (30504)	35.74	15.8	19.94
22	Great Western Medical Practice - Aberdeen (30307)	31.08	18.98	12.1
23	Gilbert Road Medical Group - Aberdeen (31211)	27.75	16.8	10.95
24	Whinhill Medical Practice - Aberdeen (30082)	26.38	15.98	10.4
25	Newburn Health Centre - Aberdeen (30078)	27.96	19.26	8.7
26	Carden Medical Centre - Aberdeen (30985)	22.58	14.13	8.45

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Question 13b: Experience of your GP Practice: I was listened to				
Rank	Practice Name (practice code)	Positive Feedback (%)	Negative Feedback (%)	Overall (Pos. % - Neg. %)
1	Links Medical Practice - Aberdeen (30627)	95.36	0.66	94.7
2	Cults Medical Group - Aberdeen (31230)	95.2	1.59	93.61
3	Danestone Medical Practice - Aberdeen (31259)	94.53	1.61	92.92
4	Kingswells Medical Practice - Aberdeen (31009)	92.82	0.95	91.87
5	Elmbank Group Practice - Aberdeen (30203)	91.86	2.53	89.33
6	Albyn Medical Practice - Aberdeen (30909)	89.64	3.98	85.66
7	Kincorth Medical Practice - Kincorth (30401)	88.99	3.85	85.14
8	Camphill Medical Practice - Aberdeen (31333)	87.98	4.89	83.09
9	Holburn Medical Group - Aberdeen (30059)	87.42	6.03	81.39
10	Torry Medical Practice - Aberdeen (30294)	85.28	5.64	79.64
11	Scotstown Medical Group - Aberdeen (31206)	86.06	7.23	78.83
12	Peterculter Medical Practice - Peterculter (31244)	83.07	4.53	78.54
13	Garthdee Medical Group - Aberdeen (30030)	84.96	6.45	78.51
14	Gilbert Road Medical Group - Aberdeen (31211)	82.36	6.69	75.67
15	Westburn Medical Group - Aberdeen (30261)	84.38	9.1	75.28
16	Oldmachar Medical Practice - Aberdeen (30504)	80.75	6.43	74.32
17	Great Western Medical Practice - Aberdeen (30307)	83.35	9.19	74.16
18	Rubislaw Place Medical Group - Aberdeen (30951)	81.87	8.05	73.82
19	Carden Medical Centre - Aberdeen (30985)	83	11.65	71.35
20	Calsayseat Medical Group - Aberdeen (30701)	79.83	9.63	70.2
21	New Dyce Medical Practice - Aberdeen (30280)	78.06	8.19	69.87
22	Whinhill Medical Practice - Aberdeen (30082)	77.53	9.34	68.19
23	Woodside Medical Group - Aberdeen (31141)	79.27	11.77	67.5
24	Hamilton Medical Group - Aberdeen (30218)	77.12	12.1	65.02
25	Bucksburn Medical Practice - Bucksburn (30256)	72.08	17.75	54.33
26	Newburn Health Centre - Aberdeen (30078)	64.96	25.11	39.85

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Question 13c: Experience of your GP Practice: I was given enough time				
Rank	Practice Name (practice code)	Positive Feedback (%)	Negative Feedback (%)	Overall (Pos. % - Neg. %)
1	Kingswells Medical Practice - Aberdeen (31009)	90.42	3.07	87.35
2	Links Medical Practice - Aberdeen (30627)	88.85	5.27	83.58
3	Cults Medical Group - Aberdeen (31230)	87.72	4.33	83.39
4	Albyn Medical Practice - Aberdeen (30909)	86.69	4.25	82.44
5	Danestone Medical Practice - Aberdeen (31259)	86.44	7.07	79.37
6	Elmbank Group Practice - Aberdeen (30203)	84.77	5.96	78.81
7	Camphill Medical Practice - Aberdeen (31333)	87.85	9.82	78.03
8	Holburn Medical Group - Aberdeen (30059)	84.56	7.47	77.09
9	Rubislaw Place Medical Group - Aberdeen (30951)	82.55	6.17	76.38
10	Garthdee Medical Group - Aberdeen (30030)	85.96	9.74	76.22
11	Torry Medical Practice - Aberdeen (30294)	81.72	6.4	75.32
12	Scotstown Medical Group - Aberdeen (31206)	82.73	9.95	72.78
13	Carden Medical Centre - Aberdeen (30985)	80.31	9.25	71.06
14	Kincorth Medical Practice - Kincorth (30401)	77.59	7.15	70.44
15	Peterculter Medical Practice - Peterculter (31244)	75.66	9.18	66.48
16	Westburn Medical Group - Aberdeen (30261)	77.19	11	66.19
17	New Dyce Medical Practice - Aberdeen (30280)	73.14	9.38	63.76
18	Great Western Medical Practice - Aberdeen (30307)	77	13.58	63.42
19	Oldmachar Medical Practice - Aberdeen (30504)	71.54	9.76	61.78
20	Hamilton Medical Group - Aberdeen (30218)	73.46	13.23	60.23
21	Calsayseat Medical Group - Aberdeen (30701)	71.34	11.21	60.13
22	Whinhill Medical Practice - Aberdeen (30082)	72.57	13.63	58.94
23	Gilbert Road Medical Group - Aberdeen (31211)	70.2	11.32	58.88
24	Bucksburn Medical Practice - Bucksburn (30256)	72.55	14.44	58.11
25	Woodside Medical Group - Aberdeen (31141)	71.09	13.05	58.04
26	Newburn Health Centre - Aberdeen (30078)	58.32	19.11	39.21

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Question 13d: Experience of your GP Practice: I was treated with compassion and understanding				
Rank	Practice Name (practice code)	Positive Feedback (%)	Negative Feedback (%)	Overall (Pos. % - Neg. %)
1	Cults Medical Group - Aberdeen (31230)	92.32	0	92.32
2	Danestone Medical Practice - Aberdeen (31259)	89.42	0.63	88.79
3	Camphill Medical Practice - Aberdeen (31333)	91.45	3.79	87.66
4	Kingswells Medical Practice - Aberdeen (31009)	89.73	2.78	86.95
5	Links Medical Practice - Aberdeen (30627)	89.09	5.41	83.68
6	Holburn Medical Group - Aberdeen (30059)	87.12	3.88	83.24
7	Elmbank Group Practice - Aberdeen (30203)	84.78	1.79	82.99
8	Kincorth Medical Practice - Kincorth (30401)	87.09	5.47	81.62
9	Garthdee Medical Group - Aberdeen (30030)	87.42	6.84	80.58
10	Albyn Medical Practice - Aberdeen (30909)	83.04	4.02	79.02
11	Scotstown Medical Group - Aberdeen (31206)	85.78	6.94	78.84
12	Rubislaw Place Medical Group - Aberdeen (30951)	81.25	5.59	75.66
13	Great Western Medical Practice - Aberdeen (30307)	82.77	7.39	75.38
14	Torry Medical Practice - Aberdeen (30294)	81.15	6.43	74.72
15	Westburn Medical Group - Aberdeen (30261)	79.39	8.16	71.23
16	Carden Medical Centre - Aberdeen (30985)	79.1	7.96	71.14
17	Gilbert Road Medical Group - Aberdeen (31211)	75.08	6.94	68.14
18	Peterculter Medical Practice - Peterculter (31244)	76.67	8.8	67.87
19	New Dyce Medical Practice - Aberdeen (30280)	73.01	8.35	64.66
20	Calsayseat Medical Group - Aberdeen (30701)	75.94	12.99	62.95
21	Hamilton Medical Group - Aberdeen (30218)	73.67	11.11	62.56
22	Whinhill Medical Practice - Aberdeen (30082)	71.09	9.62	61.47
23	Oldmachar Medical Practice - Aberdeen (30504)	72.93	12.48	60.45
24	Woodside Medical Group - Aberdeen (31141)	73.4	13.07	60.33
25	Bucksburn Medical Practice - Bucksburn (30256)	68.13	14.72	53.41
26	Newburn Health Centre - Aberdeen (30078)	58.07	20.04	38.03

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Question 13e: Experience of your GP Practice: I knew the healthcare professional well				
Rank	Practice Name (practice code)	Positive Feedback (%)	Negative Feedback (%)	Overall (Pos. % - Neg. %)
1	Westburn Medical Group - Aberdeen (30261)	49.79	21.77	28.02
2	Kingswells Medical Practice - Aberdeen (31009)	48.87	26.48	22.39
3	Camphill Medical Practice - Aberdeen (31333)	49.43	31.56	17.87
4	Danestone Medical Practice - Aberdeen (31259)	43.3	38.74	4.56
5	Bucksburn Medical Practice - Bucksburn (30256)	33.87	38.88	-5.01
6	Woodside Medical Group - Aberdeen (31141)	28.8	33.92	-5.12
7	Hamilton Medical Group - Aberdeen (30218)	32.92	42.86	-9.94
8	Albyn Medical Practice - Aberdeen (30909)	27.52	38.75	-11.23
9	Links Medical Practice - Aberdeen (30627)	28	41.1	-13.1
10	Scotstown Medical Group - Aberdeen (31206)	27.82	42.13	-14.31
11	Rubislaw Place Medical Group - Aberdeen (30951)	27.73	45.65	-17.92
12	Gilbert Road Medical Group - Aberdeen (31211)	26.34	47.03	-20.69
13	Elmbank Group Practice - Aberdeen (30203)	25.44	46.85	-21.41
14	Cults Medical Group - Aberdeen (31230)	22.22	45.67	-23.45
15	Kincorth Medical Practice - Kincorth (30401)	23.86	47.81	-23.95
16	Garthdee Medical Group - Aberdeen (30030)	24.28	49.88	-25.6
17	Oldmachar Medical Practice - Aberdeen (30504)	24.96	57.78	-32.82
18	Holburn Medical Group - Aberdeen (30059)	18.95	53.15	-34.2
19	Calsayseat Medical Group - Aberdeen (30701)	20.01	56.26	-36.25
20	New Dyce Medical Practice - Aberdeen (30280)	20.8	57.3	-36.5
21	Whinhill Medical Practice - Aberdeen (30082)	16.25	58.42	-42.17
22	Great Western Medical Practice - Aberdeen (30307)	15.9	58.21	-42.31
23	Carden Medical Centre - Aberdeen (30985)	15.18	60.54	-45.36
24	Torry Medical Practice - Aberdeen (30294)	12.27	59.98	-47.71
25	Newburn Health Centre - Aberdeen (30078)	11.61	65.87	-54.26
26	Peterculter Medical Practice - Peterculter (31244)	11.53	66.64	-55.11

Question 13f: Experience of your GP Practice: I had a chance to ask about the benefits and risks of the treatment				
Rank	Practice Name (practice code)	Positive Feedback (%)	Negative Feedback (%)	Overall (Pos. % - Neg. %)
1	Kingswells Medical Practice - Aberdeen (31009)	78.41	3.28	75.13
2	Camphill Medical Practice - Aberdeen (31333)	77.93	3.85	74.08
3	Cults Medical Group - Aberdeen (31230)	71.47	5.97	65.5
4	Links Medical Practice - Aberdeen (30627)	65.88	5.41	60.47
5	Albyn Medical Practice - Aberdeen (30909)	66.15	11.54	54.61
6	Woodside Medical Group - Aberdeen (31141)	60.77	9.92	50.85
7	Danestone Medical Practice - Aberdeen (31259)	63.74	13.77	49.97
8	Scotstown Medical Group - Aberdeen (31206)	63.91	16.92	46.99
9	Rubislaw Place Medical Group - Aberdeen (30951)	61.63	15.64	45.99
10	Hamilton Medical Group - Aberdeen (30218)	60.76	16.86	43.9
11	Kincorth Medical Practice - Kincorth (30401)	55.71	12.51	43.2
12	Elmbank Group Practice - Aberdeen (30203)	55.38	12.41	42.97
13	Holburn Medical Group - Aberdeen (30059)	56.96	14.12	42.84
14	Carden Medical Centre - Aberdeen (30985)	56.97	14.96	42.01
15	Calsayseat Medical Group - Aberdeen (30701)	57.75	16.18	41.57
16	Gilbert Road Medical Group - Aberdeen (31211)	59.63	19.12	40.51
17	Great Western Medical Practice - Aberdeen (30307)	57.82	18.59	39.23
18	Peterculter Medical Practice - Peterculter (31244)	53.09	14.31	38.78
19	New Dyce Medical Practice - Aberdeen (30280)	48.92	14.74	34.18
20	Garthdee Medical Group - Aberdeen (30030)	56.58	23.12	33.46
21	Torry Medical Practice - Aberdeen (30294)	45.84	13.37	32.47
22	Westburn Medical Group - Aberdeen (30261)	52.54	21.52	31.02
23	Whinhill Medical Practice - Aberdeen (30082)	47.45	17.55	29.9
24	Oldmachar Medical Practice - Aberdeen (30504)	47.47	18.72	28.75
25	Bucksburn Medical Practice - Bucksburn (30256)	51.31	26.99	24.32
26	Newburn Health Centre - Aberdeen (30078)	42.24	31.9	10.34

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Question 13g: Experience of your GP Practice: I was able to ask questions if I wanted to				
Rank	Practice Name (practice code)	Positive Feedback (%)	Negative Feedback (%)	Overall (Pos. % - Neg. %)
1	Kingswells Medical Practice - Aberdeen (31009)	96.62	0.61	96.01
2	Cults Medical Group - Aberdeen (31230)	94.89	2.45	92.44
3	Links Medical Practice - Aberdeen (30627)	91.26	0.64	90.62
4	Camphill Medical Practice - Aberdeen (31333)	90.61	1.82	88.79
5	Garthdee Medical Group - Aberdeen (30030)	94	5.31	88.69
6	Elmbank Group Practice - Aberdeen (30203)	88.58	3.19	85.39
7	Albyn Medical Practice - Aberdeen (30909)	89.22	3.92	85.3
8	Holburn Medical Group - Aberdeen (30059)	89.3	4.12	85.18
9	Kincorth Medical Practice - Kincorth (30401)	86.71	1.87	84.84
10	Danestone Medical Practice - Aberdeen (31259)	86.43	2.84	83.59
11	Torry Medical Practice - Aberdeen (30294)	85.4	5	80.4
12	Calsayseat Medical Group - Aberdeen (30701)	83.55	3.45	80.1
13	Great Western Medical Practice - Aberdeen (30307)	86.22	6.46	79.76
14	Rubislaw Place Medical Group - Aberdeen (30951)	86.44	7.21	79.23
15	Woodside Medical Group - Aberdeen (31141)	82.56	5.17	77.39
16	Scotstown Medical Group - Aberdeen (31206)	83.97	8.22	75.75
17	Hamilton Medical Group - Aberdeen (30218)	84.33	8.75	75.58
18	Peterculter Medical Practice - Peterculter (31244)	82.01	6.91	75.1
19	Carden Medical Centre - Aberdeen (30985)	79.33	5.59	73.74
20	Gilbert Road Medical Group - Aberdeen (31211)	76.88	7.33	69.55
21	Westburn Medical Group - Aberdeen (30261)	79.19	9.88	69.31
22	New Dyce Medical Practice - Aberdeen (30280)	76.03	7.58	68.45
23	Whinhill Medical Practice - Aberdeen (30082)	76.46	10.8	65.66
24	Bucksburn Medical Practice - Bucksburn (30256)	78.34	13.47	64.87
25	Oldmachar Medical Practice - Aberdeen (30504)	75.9	14.03	61.87
26	Newburn Health Centre - Aberdeen (30078)	63.44	20.55	42.89

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Question 13h: Experience of your GP Practice: I understood the information I was given				
Rank	Practice Name (practice code)	Positive Feedback (%)	Negative Feedback (%)	Overall (Pos. % - Neg. %)
1	Kingswells Medical Practice - Aberdeen (31009)	99.4	0	99.4
2	Cults Medical Group - Aberdeen (31230)	96.55	0	96.55
3	Holburn Medical Group - Aberdeen (30059)	94.67	0	94.67
4	Scotstown Medical Group - Aberdeen (31206)	96.05	2.52	93.53
5	Albyn Medical Practice - Aberdeen (30909)	93.01	0	93.01
6	Calsayseat Medical Group - Aberdeen (30701)	92.83	1.32	91.51
7	Camphill Medical Practice - Aberdeen (31333)	91.22	0	91.22
8	Danestone Medical Practice - Aberdeen (31259)	91.96	0.93	91.03
9	Elmbank Group Practice - Aberdeen (30203)	91.8	0.8	91
10	Garthdee Medical Group - Aberdeen (30030)	93.07	2.87	90.2
11	Carden Medical Centre - Aberdeen (30985)	92.59	2.84	89.75
12	Oldmachar Medical Practice - Aberdeen (30504)	91.6	2.5	89.1
13	Peterculter Medical Practice - Peterculter (31244)	88.9	0	88.9
14	Kincorth Medical Practice - Kincorth (30401)	89.38	1.96	87.42
15	Rubislaw Place Medical Group - Aberdeen (30951)	90.13	3.27	86.86
16	Links Medical Practice - Aberdeen (30627)	87.93	2.33	85.6
17	Westburn Medical Group - Aberdeen (30261)	90.23	5.05	85.18
18	New Dyce Medical Practice - Aberdeen (30280)	88.51	4.59	83.92
19	Gilbert Road Medical Group - Aberdeen (31211)	85.86	2.34	83.52
20	Torry Medical Practice - Aberdeen (30294)	87.17	4.3	82.87
21	Woodside Medical Group - Aberdeen (31141)	88.38	5.85	82.53
22	Great Western Medical Practice - Aberdeen (30307)	84.49	5.45	79.04
23	Hamilton Medical Group - Aberdeen (30218)	85.71	6.71	79
24	Bucksburn Medical Practice - Bucksburn (30256)	84.48	6.03	78.45
25	Whinhill Medical Practice - Aberdeen (30082)	84.08	9.94	74.14
26	Newburn Health Centre - Aberdeen (30078)	73.03	13.16	59.87

Question 13i: Experience of your GP Practice: The health professional checked I understood what I had been told				
Rank	Practice Name (practice code)	Positive Feedback (%)	Negative Feedback (%)	Overall (Pos. % - Neg. %)
1	Kingswells Medical Practice - Aberdeen (31009)	85.42	2.62	82.8
2	Cults Medical Group - Aberdeen (31230)	81.9	2.14	79.76
3	Links Medical Practice - Aberdeen (30627)	80.14	0.67	79.47
4	Albyn Medical Practice - Aberdeen (30909)	81.99	4.79	77.2
5	Elmbank Group Practice - Aberdeen (30203)	76.81	1.71	75.1
6	Garthdee Medical Group - Aberdeen (30030)	80.03	6.57	73.46
7	Kincorth Medical Practice - Kincorth (30401)	76.4	4.8	71.6
8	Camphill Medical Practice - Aberdeen (31333)	78.04	7.73	70.31
9	Scotstown Medical Group - Aberdeen (31206)	80.22	11.37	68.85
10	Torry Medical Practice - Aberdeen (30294)	70.66	5.41	65.25
11	Holburn Medical Group - Aberdeen (30059)	73.87	8.87	65
12	Calsayseat Medical Group - Aberdeen (30701)	71.06	6.22	64.84
13	Danestone Medical Practice - Aberdeen (31259)	73.45	8.65	64.8
14	Carden Medical Centre - Aberdeen (30985)	73.32	9.06	64.26
15	Rubislaw Place Medical Group - Aberdeen (30951)	78.7	15.45	63.25
16	Woodside Medical Group - Aberdeen (31141)	68.16	8.33	59.83
17	Oldmachar Medical Practice - Aberdeen (30504)	68.6	13.73	54.87
18	Whinhill Medical Practice - Aberdeen (30082)	68.11	14.33	53.78
19	Great Western Medical Practice - Aberdeen (30307)	63.86	10.27	53.59
20	Peterculter Medical Practice - Peterculter (31244)	64.19	12.46	51.73
21	Gilbert Road Medical Group - Aberdeen (31211)	65.32	14.24	51.08
22	Westburn Medical Group - Aberdeen (30261)	72.33	23.11	49.22
23	Hamilton Medical Group - Aberdeen (30218)	65.94	16.98	48.96
24	New Dyce Medical Practice - Aberdeen (30280)	63.73	21.65	42.08
25	Bucksburn Medical Practice - Bucksburn (30256)	59.47	27.07	32.4
26	Newburn Health Centre - Aberdeen (30078)	45.48	29.13	16.35

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Question 13j: Experience of your GP Practice: Staff helped me to feel in control of my treatment/care				
Rank	Practice Name (practice code)	Positive Feedback (%)	Negative Feedback (%)	Overall (Pos. % - Neg. %)
1	Kingswells Medical Practice - Aberdeen (31009)	86.58	1.77	84.81
2	Camphill Medical Practice - Aberdeen (31333)	81.69	8.48	73.21
3	Cults Medical Group - Aberdeen (31230)	77.37	4.87	72.5
4	Links Medical Practice - Aberdeen (30627)	76.11	5.57	70.54
5	Holburn Medical Group - Aberdeen (30059)	74.56	5.73	68.83
6	Elmbank Group Practice - Aberdeen (30203)	71.36	2.82	68.54
7	Carden Medical Centre - Aberdeen (30985)	73.93	5.55	68.38
8	Westburn Medical Group - Aberdeen (30261)	71.51	8.05	63.46
9	Kincorth Medical Practice - Kincorth (30401)	69.3	5.96	63.34
10	Scotstown Medical Group - Aberdeen (31206)	73.47	12.17	61.3
11	Rubislaw Place Medical Group - Aberdeen (30951)	69.37	11.17	58.2
12	Albyn Medical Practice - Aberdeen (30909)	68.67	10.48	58.19
13	Danestone Medical Practice - Aberdeen (31259)	65.62	12.76	52.86
14	Peterculter Medical Practice - Peterculter (31244)	62.45	10.21	52.24
15	Calsayseat Medical Group - Aberdeen (30701)	63.34	12.69	50.65
16	Woodside Medical Group - Aberdeen (31141)	60.93	12.14	48.79
17	Garthdee Medical Group - Aberdeen (30030)	61.22	12.81	48.41
18	Torry Medical Practice - Aberdeen (30294)	62.32	14.59	47.73
19	Gilbert Road Medical Group - Aberdeen (31211)	60.28	13.51	46.77
20	Great Western Medical Practice - Aberdeen (30307)	56.64	11.04	45.6
21	Oldmachar Medical Practice - Aberdeen (30504)	57.15	14.88	42.27
22	Hamilton Medical Group - Aberdeen (30218)	59.8	18.31	41.49
23	New Dyce Medical Practice - Aberdeen (30280)	55.6	16.46	39.14
24	Whinhill Medical Practice - Aberdeen (30082)	59.32	20.51	38.81
25	Bucksburn Medical Practice - Bucksburn (30256)	52.33	25.12	27.21
26	Newburn Health Centre - Aberdeen (30078)	38.72	28.12	10.6

Question 13k: Experience of your GP Practice: I was involved in decisions about my care and treatment				
Rank	Practice Name (practice code)	Positive Feedback (%)	Negative Feedback (%)	Overall (Pos. % - Neg. %)
1	Kingswells Medical Practice - Aberdeen (31009)	84.9	1.12	83.78
2	Camphill Medical Practice - Aberdeen (31333)	83.16	4.01	79.15
3	Cults Medical Group - Aberdeen (31230)	79.64	4	75.64
4	Links Medical Practice - Aberdeen (30627)	76.42	6.17	70.25
5	Elmbank Group Practice - Aberdeen (30203)	73.14	4.63	68.51
6	Holburn Medical Group - Aberdeen (30059)	76.33	9.44	66.89
7	Rubislaw Place Medical Group - Aberdeen (30951)	76.71	11.61	65.1
8	Scotstown Medical Group - Aberdeen (31206)	72.96	11.19	61.77
9	Carden Medical Centre - Aberdeen (30985)	68.39	8.2	60.19
10	Albyn Medical Practice - Aberdeen (30909)	66.92	7.39	59.53
11	Kincorth Medical Practice - Kincorth (30401)	66.29	6.87	59.42
12	Garthdee Medical Group - Aberdeen (30030)	68.95	13.3	55.65
13	Woodside Medical Group - Aberdeen (31141)	65.44	10.8	54.64
14	Torry Medical Practice - Aberdeen (30294)	69.17	14.59	54.58
15	Calsayseat Medical Group - Aberdeen (30701)	65.55	11.61	53.94
16	Danestone Medical Practice - Aberdeen (31259)	65.01	11.33	53.68
17	Westburn Medical Group - Aberdeen (30261)	68.7	17.49	51.21
18	Peterculter Medical Practice - Peterculter (31244)	65.17	14.62	50.55
19	Great Western Medical Practice - Aberdeen (30307)	55.32	11.98	43.34
20	Gilbert Road Medical Group - Aberdeen (31211)	59.8	16.81	42.99
21	Hamilton Medical Group - Aberdeen (30218)	59.32	17.52	41.8
22	New Dyce Medical Practice - Aberdeen (30280)	50.14	17.84	32.3
23	Whinhill Medical Practice - Aberdeen (30082)	58.26	26.59	31.67
24	Oldmachar Medical Practice - Aberdeen (30504)	50.21	19.49	30.72
25	Bucksburn Medical Practice - Bucksburn (30256)	50.87	25.47	25.4
26	Newburn Health Centre - Aberdeen (30078)	44.2	34.91	9.29

Question 13I: Experience of your GP Practice: I felt able to make an informed choice about my treatment and care				
Rank	Practice Name (practice code)	Positive Feedback (%)	Negative Feedback (%)	Overall (Pos. % - Neg. %)
1	Kingswells Medical Practice - Aberdeen (31009)	86.58	1.77	84.81
2	Camphill Medical Practice - Aberdeen (31333)	81.69	8.48	73.21
3	Cults Medical Group - Aberdeen (31230)	77.37	4.87	72.5
4	Links Medical Practice - Aberdeen (30627)	76.11	5.57	70.54
5	Holburn Medical Group - Aberdeen (30059)	74.56	5.73	68.83
6	Elmbank Group Practice - Aberdeen (30203)	71.36	2.82	68.54
7	Carden Medical Centre - Aberdeen (30985)	73.93	5.55	68.38
8	Westburn Medical Group - Aberdeen (30261)	71.51	8.05	63.46
9	Kincorth Medical Practice - Kincorth (30401)	69.3	5.96	63.34
10	Scotstown Medical Group - Aberdeen (31206)	73.47	12.17	61.3
11	Rubislaw Place Medical Group - Aberdeen (30951)	69.37	11.17	58.2
12	Albyn Medical Practice - Aberdeen (30909)	68.67	10.48	58.19
13	Danestone Medical Practice - Aberdeen (31259)	65.62	12.76	52.86
14	Peterculter Medical Practice - Peterculter (31244)	62.45	10.21	52.24
15	Calsayseat Medical Group - Aberdeen (30701)	63.34	12.69	50.65
16	Woodside Medical Group - Aberdeen (31141)	60.93	12.14	48.79
17	Garthdee Medical Group - Aberdeen (30030)	61.22	12.81	48.41
18	Torry Medical Practice - Aberdeen (30294)	62.32	14.59	47.73
19	Gilbert Road Medical Group - Aberdeen (31211)	60.28	13.51	46.77
20	Great Western Medical Practice - Aberdeen (30307)	56.64	11.04	45.6
21	Oldmachar Medical Practice - Aberdeen (30504)	57.15	14.88	42.27
22	Hamilton Medical Group - Aberdeen (30218)	59.8	18.31	41.49
23	New Dyce Medical Practice - Aberdeen (30280)	55.6	16.46	39.14
24	Whinhill Medical Practice - Aberdeen (30082)	59.32	20.51	38.81
25	Bucksburn Medical Practice - Bucksburn (30256)	52.33	25.12	27.21
26	Newburn Health Centre - Aberdeen (30078)	38.72	28.12	10.6